



AFTER SALES
PARTS & SERVICES

SOLUTIONS DESIGNED
TO SUPPORT YOU DAY BY DAY





Best quality, GUARANTEED.

From our original parts to our reactive service network, one thing you are sure to appreciate at New Holland is our guarantee of top quality at all times. Only your machine's manufacturer can offer the reliability and endurance that you rightly expect from after sales service. Nh offer you a strong network of dealers fully equipped with diagnostic tools which reinforce the efficiency of each repair. Indeed, 6000 highly skills technicians ensure the best repair with the latest diagnostic and simulation tools.

WE DO EVERYTHING

IT TAKES TO HELP YOU DELIVER SUCCESS

With New Holland's range of after sales parts and services, you benefit from the unique knowledge, experience and expertise of our teams and networks. Your requirements are our mission: to maintain, repair and improve your machine and get the best results out in the field.



Your work is demanding, and so are you. New Holland's carefully designed services and solutions meet the challenge to guarantee your satisfaction.

ORIGINAL PARTS

GO EVEN FURTHER WITHYOUR MACHINE

You expect the best operational performance from your New Holland agricultural machine and in the safest conditions. There's no better way of achieving this than by fitting it with original replacement parts, built specifically for your machine, meeting stringent quality guidelines and tested to the limit Original New Holland Parts, offering reliability and durability at outstanding value for money, are available from New Holland dealers everywhere.





GUARANTEED 12 MONTHS:DESIGNED TO LAST MUCH LONGER.

We are so confident in the quality of our original parts that we offer a 12-month no-qualms guarantee. But we are also sure that they will continue to deliver optimal performance and comfort month after month.



DELIVERED IN UNDER 24 HOURS...WITH THE ADVICE OF OUR EXPERTS.

Not only does the New Holland logistics system deliver the goods in under 24 hours, but you also have the chance to receive specialist advice from our experts who know your machine and understand your issues.



CONSTRUCTOR QUALITY AT THE RIGHT PRICE

Your New Holland machine deserves original New Holland replacement parts, which are designed to work on your specific machine. There's no doubt about it: with original parts, your money goes much further!



REMAN SELECTION

The range of remanufactured components offered by New Holland includes:

- Transmissions
- Injectors
- Turbos

REMLINWORKS LIKE NEW, EVERY DAY

New Holland's range of remanufactured parts brings you unaltered performance on your ageing machine – the same quality as on Day One.

As an alternative to original replacement parts, in particular for machines with decades of service on the clock, New Holland's experts have worked hard to design a comprehensive range of remanufactured components, machined, reconditioned and enhanced with the **latest technologies**.

Your parts are **perfectly tailored** to manufacturer specifications and tested upstream to **guarantee total quality, long life and reliability**. Everything you'd expect from new machinery.

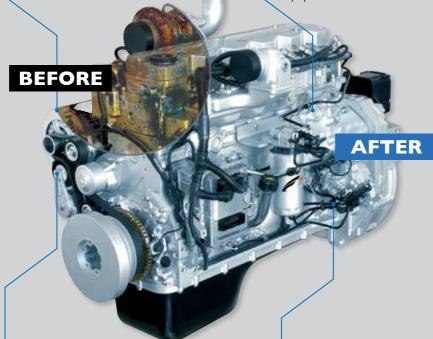
Reap the benefits of reman:

The reliability, resistance and life span you have already experienced from the originally-fitted parts.



Carefully monitored **fuel and lubricant consumption**,

making sure that your running costs aren't any higher than those of the original equipment.



LATEST TECHNIQUES
Full compliance with

the **latest European emissions** regulations
thanks to constantly improves
reconditioning techniques.

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A 12 MONTH WARRANTY

On all reman parts - just the same as original parts.

PRECISION LAND MANAGEMENT

OPTIMISEYOUR OPERATIONS

Today's farming environment requires you to get every last centimetre out of your land. New Holland's precision land management products and software help you to raise your game, improve your productivity and lower your costs.

Benefit from the most advanced farming technology to improve your work out in the field. With GPS guidance, assisted steering solutions and additional Apps, your ground coverage is optimised accurately with the lowest of effort.



LOWER OPERATING COSTS, HIGHER PRODUCTIVITY

You can lower fuel and input costs by enduring parallel passes in all types of field. You have better guidance in all weather and lighting conditions and even dust. And thanks to technology, you can even enlarge the areas you plant, giving you better output on your land.

MORE USER COMFORT

Letting the software do the steering leaves you free to concentrate on implement work. This increased comfort means you can stay out longer in the field and get more work done.

AN ALLY FOR THE ENVIRONMENT

Optimising your spraying and spreading naturally means a lower quantity of chemicals in the environment and less fuel burned. But fewer kilometres travelled also makes for less soil compaction and therefore better root penetration, giving you healthier crops.

EXPERT ADVICE JUSTA PHONE CALL AWAY

As part of New Holland's TOP SERVICE call centre support, a dedicated PLM hot-line is available with highly trained operators to answer your calls and help you deal with any issues you have.

TOP SERVICE 00800 64 111 111

FINANCING YOUR INVESTMENT

New Holland also offers you attractive financing deals to help you manage the initial acquisition cost of your PLM tools and software. You will feel the benefits of your investment long before you start to pay for it!





EXPECT THE BEST

DIA kits are installed according to a specific procedure by your New Holland dealer. That's an additional guarantee of their reliability, durability and performance.

DEALER INSTALLED ACCESSORIES

YOUR TAILOR-MADE MACHINE

New Holland engineers don't stop at just designing machines to perfection. They also develop solutions to cover every one of your individual demands, packaged into kits and fitted by your dealer.

With the extensive range of dealer-installed accessories, you can convert your new or used machine into whatever configuration you require. We have an accessory for every need!

MEETING YOUR OBJECTIVES: 3 EXAMPLES



PRODUCTIVITY

With **ballast weights**, you gain greater grip and stability, bringing you greater efficiency. And you save on fuel consumption and tyre wear when driving on the road.



COMFORT

Take advantage of the innovation of **dynamic adjustable fenders** fitted onto your tractor. They offer better protection from mud splashes and allow a tighter steering radius.









SAFETY

New Holland **rotating beacons** emit 30% more light than required by European standards. Ultimate quality is guaranteed with high protection against dust and humidity.

PARTNER SUPPLIERS

EVEN MORE CHOICE FROM YOUR DEALER

If you're looking for a new machine accessory, part or attachment, your New Holland dealer might just have the right solution for you through the range of products offered by our panel of partner suppliers.

QUALITY AND VALUE

These partners have been carefully selected to provide the absolute top quality that you have come to expect from your New Holland machine and parts. And you can also rely on our specially negotiated prices guaranteeing best value for money. What's more, parts will be fitted at your dealership by our mechanics who know your machine inside out.

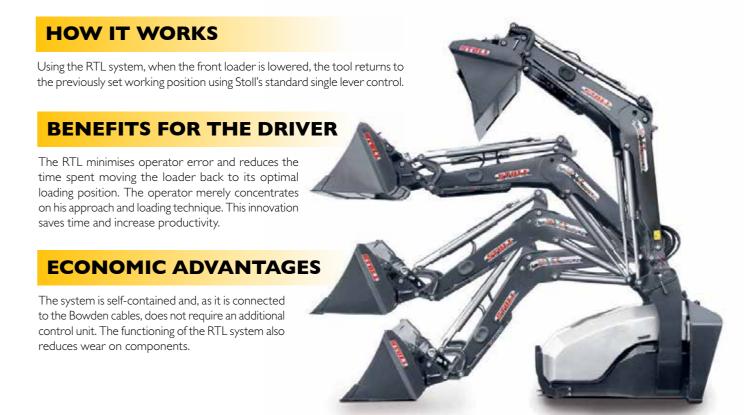
EXCLUSIVE ACCESS

Your New Holland dealer is your first stop for easy access to a wide variety of products from our partners, including the following top brands:



FRONT LOADER INNOVATION FROM STOLL

A new automatic loading assistance system is revolutionising working methods. STOLL has launched the Return-To-Level system, allowing for easier, faster loading.





PETRONAS LUBRICANTS PRESENTS AMBRA® MASTERTRAN® ULTRACTION™

THE NEW TRANSMISSION FLUID

Multifunctional lubricant with a unique formulation specifically developed for transmissions, hydraulic systems and wet brakes of New Holland machinery.

What makes **AMBRA® MASTERTRAN® ULTRACTION™** unique is that it uses a special additive package produced exclusively for its formulation and which cannot be reproduced in other lubricants. For all these reasons **AMBRA® MASTERTRAN® ULTRACTION™** has been officially approved by the CNH, obtaining the **MAT 3540** specification.

AMBRA UP CLOSE

Just several benefits of AMBRA® MASTERTRAN® ULTRACTION™:

Ambra original lubricant products are distributed exclusively by the official New Holland network.



TOP SERVICE

GLOBAL ASSISTANCE FOR EASY TROUBLESHOOTING

As a New Holland customer you are guaranteed top quality after-sales service from our network of dealerships, and repairs conducted in record time.

And, whatever the circumstances, our Top Service call centre will respond to your requests for help or information around the clock and 7 days a week

On the other end of the line you will have highly trained specialists, committed to providing you customised standards of service and assistance, including:

- Parts that are hard to obtain from other distributors
- Higher levels of assistance at peak season
- How to reach your nearest New Holland dealership.





CUSTOMER PARTS CATALOGUE

INNOVATION TO HELP YOU ORDER THE PARTS YOU NEED



EASY AS 1. 2. 3

- 1 Order the parts or request a quote on newholland.com>Parts & Service
- 2 Your dealer will call you to confirm your quote or
- 3 Pick up your order from your dealership

Efficiency at work to keep you on top of your workload Connect to newholland.com



NEW H FINANCE SOLUTIONS

TAKETHEWEIGHT OFFYOUR CASH FLOW

Use New Holland's preferential interest-free offers for a worry-free season.

Repairs, improvements and new parts don't always come cheap, even if you get top value for money. And in the middle of the season, you can't always guarantee that you can pay cash. So take the stress out of your trips to your New Holland dealer and use the payment facilities we offer to all our customers for all purchases over €1,000. With 0% financing and a host of payment schedules, you can concentrate on your own business; the money will look after itself.

0% APR*

Available from €1,000 excl. VAT



NEW HOLLAND FINANCING WITH CNH CAPITAL

- Benefit from the original New Holland service today, pay later
- Offer available for replacement parts, labour, maintenance, precision land management goods and software
- Pay back in 12, 6, 4, or just one instalment and up to 12 months after invoicing date

New Holland financing solutions make your job that bit easier.



^{*} Nominal rate of 0% (excluding optional insurance) for a one year instalment loan with the option of postponing annual payment date up to 12 months after invoice for a minimum financed sum of €1,000 ex. VAT.

Duration of loan: 12 months. Total cost of credit: €30 (excluding optional insurance). Valid only on new New Holland parts, new New Holland precision farming products and labour for a minimum amount of €1,000 excl. VAT.

LOGISTICS

REDUCED STOPPAGETIMETHANKS TO NEW HOLLAND DISTRIBUTION

The worst thing that can happen when you're busy is a mechanical problem requiring a part to be ordered. Fortunately, New Holland customers benefit from an unparalleled Europe-wide logistical network, allowing them to get back out into the field fast – and that's guaranteed.

Customer service quality and reliability is taken a step further with New Holland's efficient logistical network operating across throughout Europe. Distributed through two central platforms in Italy and France and then three subsidiaries in Spain, Germany and the UK, no dealer is more than 24 hours away from a part.

And dealers use dedicated on-line ordering software which allows for instant tracking and stock monitoring, which means we'll never be out of stock on a part.

At New Holland, you can rest assured that no problem on your machine is going to last for long.

