



**REDXTEND**  
WARRANTY





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**UP TO  
5 YEARS  
TOTAL  
WARRANTY**







# EXTENDED WARRANTY PROTECTION – THE OPTIMAL MACHINE PROTECTION PLAN CREATED JUST FOR YOUR EQUIPMENT, SHOULD THE UNEXPECTED OCCUR.

At Case IH, we know that your equipment plays a vital role in ensuring the ongoing performance and success of your business.

RedXtend provides a range of extended warranty options to offer protection for up to 5 years, and is designed to offer true peace of mind. It's our commitment to take care of you should the unexpected occur, beyond the standard product warranty period.

You can purchase a RedXtend Protection Plan when ordering your new machine, or within 30 days from the date of delivery of your new equipment.

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# GREAT BENEFITS

AVAILABLE ACROSS CASE IH TRACTORS, COMBINES, BALERS, SELF PROPELLED WINDROWERS AND PATRIOT SPRAYERS, REDXTEND PROVIDES YOU WITH OPTIONS TO EXTEND THE STANDARD PRODUCT WARRANTY PROVIDED. YOU CHOOSE THE PLAN WHICH BEST MEETS YOUR NEEDS, DEPENDING ON YOUR MODEL AND ITS APPLICATION.

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## QUALITY REPAIRS

If your machine does require some attention, all eligible repairs will be carried out using Genuine Case IH Parts and will be fitted by our dedicated, factory-trained technicians.

## TRANSFERABLE PROTECTION

As an added bonus, RedXtend plans remain with the machine and are transferred to the new owner if sold during the protection period\*. This provides prospective owners of your CASE IH equipment with the peace of mind that the equipment has been properly cared for under your ownership.

\*T&C's apply. Contact your local Case IH Dealer for details.

## FINANCING

For greater convenience and flexibility, RedXtend Warranty can be financed as part of your Case IH equipment purchase. The process is simple, speak with your dealer so that they can help you develop a complete finance solution\*\*.

## FLEXIBILITY OF PLANS

RedXtend is designed with the care and maintenance of your Case IH in mind, allowing you to choose a protection plan for your specific needs.

\*\*RedXtend Plans financed through CNH Industrial Capital Australia Pty Limited are required to be financed with the new machine purchase at time of sale.





# REDXTEND PLANS – WHAT’S COVERED

CASE IH OFFER A RANGE OF PROTECTION OPTIONS: ‘SECURED’, ‘ASSURED’, ‘TAILORED’ AND ‘PREPARED’ THAT OFFER VARIOUS LEVELS OF PROTECTION (UP TO A MAXIMUM OF FIVE YEARS) DEPENDING ON THE TYPE OF EQUIPMENT THE PLAN IS APPLIED TO. SEE THE TABLE BELOW.



	SECURED	ASSURED	TAILORED	PREPARED
Tractors	✓		✓	✓
Patriot Sprayers	✓			
Balers		✓		
Combines		✓		✓
SP Windrowers		✓		

## SECURED

For prospective owners of Case IH Tractors, RedXtend Secured offers the widest and most comprehensive coverage and includes Powertrain, Electrical Components and Hydraulics as well as selected components of the Cab, Steering and Suspension.

## ASSURED

The RedXtend Assured plan is designed for broadacre equipment, providing coverage on Powertrain, Hydraulics and Electrical Components.

## TAILORED

A Tailored level plan is available for Case IH Tractors, providing coverage on Powertrain and Electrical components.

## PREPARED

Under RedXtend Prepared, which is available for Case IH Tractors and Combines, owners receive great coverage on their machines’ Powertrain.

**Scraper Tractors and Cane Harvester** - Pricing information and component protect options available on request.

## REDXTEND COMPONENTS PROTECTION

Eligible Components	SECURED	ASSURED	TAILORED	PREPARED
Engine	✓	✓	✓	✓
Main Gearbox	✓	✓	✓	✓
Power Coupling	✓	✓	✓	✓
Transmission	✓	✓	✓	✓
Four Wheel Drive System	✓	✓	✓	✓
Front Axle System	✓	✓	✓	✓
Rear Axle System	✓	✓	✓	✓
Hydrostatic System	✓	✓	✓	✓
Power Take Off	✓	✓	✓	✓
Brakes and Controls	✓	✓	✓	✓
Electrical System	✓	✓	✓	
Hydraulic System	✓	✓		
Pneumatic Systems	✓			
Hitches, Drawbars and Couplings	✓			
Frames and Ballasting	✓			
Steering System	✓			
Wheels	✓			
Cab Climate Control	✓			
Platform, Cab, Bodywork and Decals	✓			
ROPS	✓			
Boom	✓			

For a more comprehensive overview of the components covered under each Plan, please refer to pages 9-11.



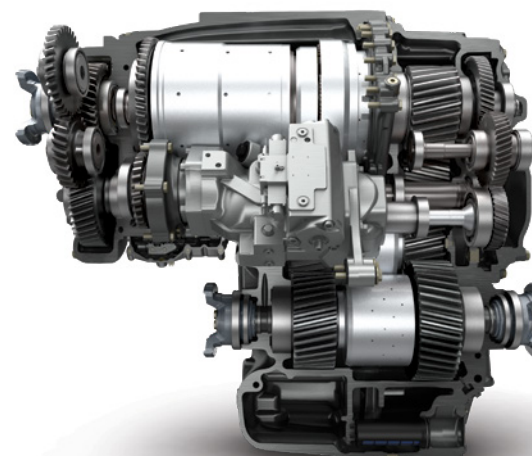
## REDXTEND PROTECTION TERMS

RedXtend Period	Complete Period*	Total Hours	Tractors	Combines and Fronts	Self Propelled	Patriot Sprayers	Balers
1 Year	3 Years	1,500	✓				
		3,000	✓	✓	✓		
2 Years	4 Years	2,000	✓				
		3,000		✓	✓		
		4,000	✓			✓	
3 Years	5 Years	2,500	✓				
		3,000		✓	✓		
		5,000	✓			✓	

\*RedXtend Plan and Case IH Factory Warranty will give you the widest protection. RedXtend will begin at the expiration of the Case IH Factory Warranty.

RedXtend Plans offer you a range of choice, including the time period, machine hours and components covered.

The complete years protection includes the factory warranty provided by Case IH, giving you the flexibility to obtain protection that best suits you.





**REMEMBER,** IF YOU TRADE OR SELL YOUR CASE IH  
DURING THE COMPLETE PROTECTION PERIOD, THE NEW  
OWNER WILL MAINTAIN THE ADVANTAGES OF **REDXTEND.\***



# HOW TO CLAIM AGAINST YOUR REDXTEND PLAN?

Making a claim under the RedXtend plan is simple. If the need arises to claim against your RedXtend plan, your local Case IH Dealer will take care of the hassle and process the claim for you. Prior to calling, please have the machine and protection plan details close by.

## ADMINISTRATION PROCESSING FEE

A processing fee payable to your Case IH Dealer is applicable as set out below for each repair intervention made under RedXtend.

All Units (Excluding Magnum & Steiger)	\$200.00
Magnum	\$500.00
Steiger	\$750.00



## ADDITIONAL CHARGES

In the event of any additional charges which may incur during the claims process, the customer is responsible for covering those costs. Additional repairs, products and delivery are examples of various costs that are not covered by RedXtend.

## DEALER TRAVEL FEE

The travel time to the machine and/or for delivery of the machine to the Dealer's workshop for repairs is at the expense of the customer.

## OILS, LUBRICANTS AND OTHER MAINTENANCE ITEMS

Repairs under RedXtend do not cover the cost of lubricants, antifreeze, belts, hoses and other maintenance items used, unless such items are made unusable by a covered failure.



## REDXTEND TERMS AND CONDITIONS

The same terms and conditions that apply to the Standard Manufacturer Base Warranty also apply to the RedXtend plans;

- The product must be operating in the application for which it was intended and within its rated capacity.
- The required maintenance must also have been carried out at the recommended intervals specified in the Operator's Manual.
- Use of genuine parts and lubricants for maintenance and repairs.
- At a minimum the product must be serviced with a Case IH factory trained technician once per year, or every 1000/1200 hours whichever occurs first.
- RedXtend must be purchased within 30 days of the delivery date of the machine.

## DETAILED INCLUSIONS

### POWER TRAIN

#### Engine

- Accessory Drive Gears, Covers and Gaskets
- Aftercooler incl. Fan, Lines and Drive Motor
- Air Intake System incl. Pre-Cleaner, Air Cleaner Assembly, Hoses and Clamps
- Balancer Assembly and Dampener
- Block and Fuel Heater
- Camshaft, Drive Gear and Bearings/Bushes
- Catalytic Converter
- Cold Start Enrichment Systems
- Connecting Rods and Bearings

- Crankshaft incl. Bearings, Gears, Front and Rear Crankshaft Seals
- Cylinder Heads/Head Gaskets
- Cylinder Liners
- Diesel Exhaust Fluid Tank and Dispensing System
- Diesel Particulate Filter
- EGR System Manifold, Valve and Cooler Electronic Engine Control Module Flywheel incl. Housing and Ring Gear Front and Rear Engine Covers and Seals Front Damper
- Fuel Tank, Cooler, Filter Assembly and Lines Fuel Transfer, Feed and Lift Pumps and Gaskets Injection Lines incl. Common Rail Manifold
- Injection Pumps incl. Mechanical, Electronic and Common Rail, Drive and Gaskets
- Injectors incl. Mechanical, Electronic and Common Rail
- Intake and Exhaust Manifold, Muffler and Gaskets
- Intake and Exhaust Valve Seals, Springs, Valve Retainers, Valve Cover
- Gaskets
- Mounts and Supports
- Oil Lines
- Oil Pan and Gasket
- Oil Pump and Gear
- Pistons, Rings and Bushings Pressure/Temperature Sensors and Sending Units Pulleys
- Rocker Shaft, Arm Assembly and Lifters
- Selective Catalytic Reduction System (Some Exclusions Apply) Sensors for RPM, DEF Module and NOx

- Speed Controls, Linkages and Cables
- Timing Gears/Chain, Tensioner, Housing, Cover and Gaskets
- Turbocharger/Wastegate incl. Air and Oil Lines and Gasket

### Power Coupling

- Drive Shaft incl. Shield from Eng. to Trans./Hydrostat Trans. and to Front/Rear Axles
- Flywheel Dampener
- Pump Drive Gearbox, Coupling and Support

### Transmission

- Constantly Variable Transmission (CVT) Internal Components
- Mechanical Transmission Internal Components Power Shuttle Transmission Internal Components Powershift Transmission Internal Components
- Powershift, Power Shuttle and Mechanical Transmission External Controls Powershift, Power Shuttle and Mechanical Transmission Lubrication System Range Transmission
- Accumulators
- Transmission Contained PTO and PTO Clutch Brake
- Cooler and Oil Heat Exchanger
- Housing incl. Covers Input Shaft and Coupling Isolators
- Oil Delivery and Return Pipes and Lines Pump, incl. Charge, Cooling and Lubrication Relief, Pressure Control and Control Valve Sensors, Control Switches and Solenoids Wet Clutches
- Reservoir, Level Sight Gauge and Filter Head



## DETAILED INCLUSIONS (CONTINUED)

### 4WD Lines

- 4WD Drive Shaft, Support, Guard, Cardan Joints and Input Shaft
- Front Wheel Drive Control Valve
- Front Wheel Drive Control, Switch and Lever
- Front Wheel Drive Internal Components
- Front Mechanical Drive
- Axle Articulations incl. Support, Bearing/Bushing, Pin and Suspension
- Differential Lock and controls
- Front Axle incl. Internal Components
- Steering Knuckle incl. Housing, King Pin and Articulation Joint, Elec. Sensor and Sensor Support and Harness
- Suspension Axle incl. Cylinder, Control Valve, Solenoid Valve, Switch and Sensor

### Rear Drive Axle

- Differential Lock and controls
- Excludes Chain Drive, Tandem Axle Housing Chain Box, Chains, Sprockets, Gears, Support and Side Reduction Gears
- Rear Axle incl. Internal Components  
Except Dry Brakes, Axle Lubrication Pump and Cooler/Cooling Pump

### Hydrostatic Transmission

- Accumulator
- Charge/Supply Pump
- Closed Circuit High Pressure, Drain, Suction and Pilot Hoses
- Final Drive Motor Pump
- Pump and Motor Valves incl. Two-Speed Valve and Servo Controls
- Wet Brakes
- Brakes and Controls
- Accumulator and Charge Valve
- Hydraulic System incl. Reservoir, Pump, Control Valve, Sequence Valve, Booster, Master Cylinder, Brake Cylinder and Lines
- Lining; Wet/Oil Bath Only Pedals, Linkages and Controls Pressure Sensor
- Parking Brake Grip, Lever, Actuator, Switch, Controls/Linkage/Shafts, Callipers and Disk/Drum/Rotor
- Pneumatic Brake Compressor/Pump and Major Air and Trailer Brake Components

### Axles

- Axle Drive Chains and Sprockets
- Axles Hubs and Wheels Axles, Single and Tandem Front and Rear Wheels

### E (ELECTRICS)

#### Electrical Systems

- Alternator/Generator Assembly incl. Mounting and Support
- Battery Isolator/Switch
- Electrical/HVAC Components incl. Control Modules, Blower and Switch Panel
- Electric Actuators/Cylinders
- Electronic Control Units incl. Vehicle, Engine, Transmission, Hydrostatic, Hydraulic, Suspension, Hitch, PTO and Crop
- Electronic Joystick/Multi-Function Handle, Electronic Pedals and Controls
- Electronics for Variable Geometry Turbocharger
- Glow Plugs, Grid Heaters, Block Heaters and Cold Start System Electricals Harnesses, Battery/Starter Cables, Swivel Joints and Fuse box, excl. from Rubbing, Loose or by Corrosion
- Instrument Cluster/Panel, Monitors and Display Panels, Gauges, Hour Meter and Warning Indicators excl. All Bulbs
- Lights incl. Work, Road, Clearance, Cabin, Brake and Hazard, Turn Signals excl. All Bulbs
- Motors incl. Starter Assembly, Reverser, Rotor, Beater, Fan, Reel, Discharge, Chopper and Control
- Precision Farming, Guidance and Telematics
- Radio, Speakers and Antenna
- Sensors, Senders, Switches, Solenoids, Relays, Diodes, Resistors, Circuit



- Breakers, Meters, Potentiometers and Alarm/Buzzer
- Window Wiper Assembly, Washer Reservoir and Washer Fluid Pump
- Other incl. Power Converter and Outlet, Cigarette Lighter, Clock, Electronic
- Controlled Rear View Mirror and Camera

## H (HYDRAULICS)

### Hydraulic Systems

- Control Hand Grip, Pedal, Levers and Linkages
- Control Valves incl. Directional, Relief, Flow, Priority, Unloader, Blocks and Solenoid Valve
- Cylinders/Ram Assembly
- Draft/Lift Control Unit, Button Switch and Sensor
- Hydraulic Joystick and Foot Controls incl. Control Switch
- Manifolds, Fittings, Lines, Hoses, Pipes, Swivel Joint and Couplings excl. from Rubbing, Chafing, Loose or by Corrosion
- Motor Assembly. incl. Travel and Swing Reduction and Swing Brake
- Oil Cooler/Heat Exchanger
- Pump for Service and Hydrostatic/Power Steering
- Pumps incl. Mounting, Coupling and Drive Shaft, Sleeve, Gear, Chain and Belt Drive
- Reservoir incl. Level Indicator

Excluded Steering and Brake Hydraulic Systems Components unless included elsewhere or is common to the Hydraulic System Accumulator.

## DETAILED EXCLUSIONS

### 1. REPLACEMENT AND REPAIR OF:

- Wear and tear items expected to be replaced during the Period including tyres, fuses, belts, batteries, ground engaging tools and cutting equipment.
- Items otherwise replaced by the Customer or at the Customer's request.
- Normal maintenance parts and service items, including but not limited to lubricants, coolants, filters, engine belts and thermostats.

### 2. REPAIRS DUE TO:

- The failure to properly maintain or care for the Product including failure to keep the Product clean from dust and vegetative material, use of unsuitable implements, accessories or attachments with the Product.
- General misuse and abuse of the Product including but not limited to overloading and/or the operation of Product beyond the rated capacity or specification.
- Incorrect adjustment of components and/or assemblies.
- The Product
  - a) being operated in land forming and excavation activities where the Product is not specifically designated as a scraper machine and/or operating the Product outside the recommended use as specified in the Operator's Manual.
  - b) having installed Original Equipment Manufacturer (OEM) equipment outside the design specification or operating the product outside the recommended use as specified in the Operators Manual (the Excluded Activities).

- Unauthorised repair work.
- Unauthorised modifications to the Product and/or Product software (including but not limited to alterations made to increase the rated engine speed and/or power, adjustments made to emissions control systems).
- Use of replacement parts or lubricants other than genuine branded service parts and lubricants.
- Damage caused by other elements including but not limited to impact with blunt forces (including the striking of hidden objects during use), incorrect storage of the Product, collisions, vandalism, environmental factors and fire events.

### 3. PRODUCTS NOT MANUFACTURED BY CASE IH AGRICULTURE

- Items not manufactured by Case IH Agriculture and warranted by their respective manufacturer.

### 4. LABOUR COST OF REMOVING NON CASE IH AGRICULTURE ACCESSORIES

- If it is necessary to remove non Case IH Agriculture attachments and accessory items during a warranty repair.

### 5. CONSEQUENTIAL LOSSES

- Economic loss, including loss of profits, equipment downtime, equipment rental or other cost.





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#### DEALER DETAILS:

#### \*Transfer of Plan Option:

If you decide to sell your Case IH equipment that is covered by RedXtend, there's good news for the new owner, as all the benefits of RedXtend can be transferred to them during the option period. There are some small provisos that may be met for the transfer of RedXtend to proceed: the Dealer must receive a completed Notice of Transfer (refer page 9 of the Warranty Registration Document), with ten (10) days prior to transfer of ownership; and the new owner acknowledges receipt of these conditions and the Operator's Manual by signing the Notice of Transfer, and finally; the Company accepts the application prior to transfer of ownership.

RedXtend Terms and Conditions. The same terms and conditions as apply to the Standard Manufacturer Base Warranty also apply to the RedXtend plans. The product must be operating in the application for which it was intended and within its rated capacity. The required maintenance must also have been carried out at the recommended intervals specified in the Operator's Manual. Use of genuine parts and lubricants for maintenance and repairs. At a minimum the product must be serviced with a Case IH factory trained technician once per year, or every 1000/1200 hours whichever occurs first. RedXtend must be purchased within 30 days of the delivery date of the machine. Date of issue: 11.11.2020

**CASE IH**  
AGRICULTURE