

Long Lasting Confidence



## Because your peace of mind is priceless





SERVICE PLUS LONG LASTING CONFIDENCE

## Additional cover, additional care

Service Plus provides owners of New Holland agricultural machinery the opportunity to extend cover for up to 5 years.

### Tailored to your business

Service Plus is available for the whole range of New Holland machinery: tractors, combine harvesters, forage harvesters, balers, and telehandlers.



## Designed to give you long lasting confidence

Service Plus offers you additional cover that is ideally suited to your needs, safeguarding your investment and providing you with maximum control over operating costs.

Designed with owners of New Holland equipment in mind, Service Plus offers you:

#### Peace of mind

Long-term cover up to 5 years

#### **Professional support**

High-quality support provided by the professional New Holland network

#### Efficiency

Efficient management of unforeseen occurrences

#### **Specialization**

The program is managed by a specialist technical support centre, working in conjunction with your local dealer



### And more flexibility

You may take out a Service Plus contract at the time of purchase or within a period of nine months from the start of the manufacturer's warranty.

#### You can choose from:

- Three levels of coverage: Silver, Gold, Platinum
- The number of years of the cover: two, three, four or five years
- The number of hours of use per year (or depending on the number of bales for balers)
- The amount of excess with several options available

# The all-inclusive advantage



### Why take out a Service Plus policy?

- To safeguard the whole value of your investment
- To have complete control over the operating costs of your New Holland agricultural machinery
- To get enhanced value for your agricultural machinery thus improving resale opportunities
- To be granted the transfer of the Service Plus insurance policy to the new owner in the event of resale
- To work with complete and long lasting peace of mind



Service Plus and your New Holland dealer always work together

Your approved New Holland dealer is a specialist close to you, who will, at your request, carry out required servicing and repairs.

Throughout the whole period of validity of the Service Plus policy, New Holland machinery must be serviced in accordance with the manufacturer's recommendations, using parts and lubricants supplied by New Holland and/or those that meet the manufacturer's specification.



By choosing Service Plus for support you can rely on and access the best services available. Offering a full range of services, competitive and flexible schemes along with customised solutions.

Service Plus is more than just a name you can trust, but a partner supporting your business needs

# Three levels of cover for your precious metal

With Service Plus, you can select one of the following levels of cover, according to your needs:



#### MAINTENANCE OBLIGATIONS

In order to benefit from the cover, the equipment and any attachment must be serviced during the entire period of the cover in accordance with the manufacturer's recommendations, at the cost and diligence of the Beneficiary. The maintenance of the equipment or any attachment must be carried out by a professional registered in the trade register as an agricultural machinery repairer. The validity of the cover depends on respecting the manufacturer's maintenance schedule. It is recommended to carry out the maintenance of the covered equipment by an approved New Holland dealer with New Holland genuine parts. In the event of a claim, the Beneficiary must prove that the maintenance operations have been carried out by presenting the maintenance records of the covered equipment. At the simple request of the provider and under penalty of forfeiture, the Beneficiary of the covered equipment shall also provide the jobcards or any proof of technical work carried out, as well as all invoices related to these maintenance operations.

In any case, please refer to the General Terms and Conditions of the contract.

**SILVER COVER** Powertrain

# Let confidence shine













#### Engine

Oil Housing, Block and cylinder head if damaged by a covered component. Lubricated components, internal parts of the block and of the cylinder head, including the following parts: crankshafts, camshafts, tappets, valve gear drive, connecting rods, pistons, rings, cylinder head gaskets, valves, guides, rocker arms, oil pumps, internal gaskets, flywheels, water pumps, turbochargers, intake and exhaust manifolds.

#### Gearbox

Housing if damaged by a covered component. Lubricated components, internal parts of the gearbox, including the following parts: gear assemblies, shafts, shift forks, bearings, gaskets, multi-disk clutches (power shifts).

#### Main Clutch and Torque converter

Devices except dry disk, thrust bearing and damper.

#### Hydrostatic transmission

Hydraulic devices.

#### Front axle, Rear axle and Rear linkage

Housing if damaged by a covered component, lubricated components, internal parts including the following parts: gear assemblies, bevel gear, differentials, differential locking mechanism, drive gears and pinions, bearings, final drives, wheel half shafts.

#### **Transmission**

Transmission shafts if the protective parts and casings show no external damage, excluding universal joints or drive shaft pivots joints equipped with a greaser.

Brakes are excluded from this cover, as well as wire harnesses, electronic units, injection devices, hydraulic pumps not used for hydrostatics, hydraulic valves, front lifts and front PTO.

GOLD COVER Extended

# The value of serenity











#### GOLD

#### SILVER

#### Fuel system

Injection pumps, mechanical or electrical fuel pumps, high-pressure injection system, fuel gauge unless the tank and the use of inappropriate and/or contaminated fuel as led to a damage of these components.

#### **Emission treatment**

All components covered excluding tank, catalytic converter and Diesel Particulate Filters.

#### Steering

Hydraulic components, steering column.

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#### Cooling

Elements ensuring the cooling process, including water pumps, radiators, suction fans and oil coolers, thermostats, cooling turbines and intercooler.

#### *Electrical and electronic equipment*

Electrical and electronic components allowing the functioning of the covered parts fitted at the moment of delivery.

#### Hydraulic equipment

Hydraulic components allowing the functioning of the covered parts including hydraulic motors and pumps, actuators, cylinders, valves sections, pressure relief valve.

#### Air-conditioning, ventilation, heating

Components allowing the air-conditioning, ventilation and heating devices to run including compressor, radiator, fan, evaporator, control valve and pressure switch.

#### For harvesting equipment

Harvesting components are covered (except knives and counter-knives) including all the following devices: header, picker, spreader, product feeding, threshing, cleaning, unloading, kernel and forage processing, compress, tying and pick up.

### **PLATINUM COVER** Full repair

Complete peace of mind: nothing is worth more













Wearing ring, belt tensioning idler pulley, chains, cables, clutches, damper, injectors, glow plug, universal joints, accumulator, shock absorber, nitrogen ball, rubber, fingers and sections (header part), baler knives and needles, pads, carpet, mat, silentblocs, quick release couplings, windscreen wipers, wheels, seats mechanism, pivot joint, pivot shaft, pin joints, stabilisers, wearing plates, metal frame, wheel rims, drive cables, sealing products, glues, flexible hoses, tele-hoses, rigid hoses, hoses, exhaust (silencers, tubes and catalytic converter).

#### All parts are covered except:

Any parts replaced due to wear or routine service, consumables, all panel work, paintwork, decals, batteries, bulbs, cab inners fittings, seat upholstery, handles, locks, windows, glasses, mirrors, windscreen, lubricants, filters, fluids, fuel, air-conditioning-gas, step ladder, tyres, tracks.

These excluded parts are covered if they fail following a covered failure and if there is a direct causal link between the covered failure and their failure

#### This cover is not meant to be a substitution for a maintenance contract for the vehicle.

In any case, please refer to the General Terms and Conditions of the contract.

#### **NEW HOLLAND TOP SERVICE:** CUSTOMER SUPPORT AND CUSTOMER INFORMATION



TOP AVAILABILITY

If you need information, or have an out of hours question, ring our toll-free number\*. All day, every day, we are just a call away.



**TOP SPEED** Express parts delivery: when you need it, where you need it!



**TOP PRIORITY** Fast-track solution during the season: because your harvest can't wait!



**TOP SATISFACTION** We drive and track the solution you need, keeping you informed: until you are 100% satisfied!



#### For more details, ask your New Holland dealer!

\* Calls to the Top Service team are free from landlines in the United Kingdom and Republic of Ireland. UK-based mobile calls are also free, but Republic of Ireland mobile users should call **01 2421881** and this will be charged at your standard network rate.

AT YOUR OWN DEALER





Experience New Holland What's App! Scan here to download the Apps



www.newholland.com/uk - www.newholland.com/ie

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